Mental health conditions and disabilities
Survey results.  Rennie Mason 2019

George Potts, Chairman, SCRA

SCRA
HAVE YOU COMPLETED YOUR SCRA SURVEY?

Please contribute your views to this important Survey in assist your Association to provide a better service to members.
Q1 Are you happy about your level of understanding of the different types of disabilities and mental health conditions?
Q2 Would it improve your service to learn new skills to help you provide a service to clients with various type of disabilities?
Q3 Who do Rangers currently work with?

- Mental Health Groups
- Addiction Groups
- Alzheimer's Clients
- Children's Services
- Autistic Clients
- ASN Clients
- ASN Schools
- Makaton Users
- PTSD Clients
- Over 50's
- Dementia Groups
- Palliative Care Cancer Patients
Q4 Do you consider mental health and disabilities during event planning within your service and, if so, please detail how?

- Run specific events for ASN groups etc
- Adapt events for ASN participants etc
- Run specific events for ASN groups etc on request
- Plan to in the future
- No

Responses

0 2 4 6 8 10 12 14

Run specific events for ASN groups etc
Adapt events for ASN participants etc
Run specific events for ASN groups etc on request
Plan to in the future
No
Q5 How confident are you in considering the suitability of a site (or activity) for the purpose of producing disabled access plans, management plans, inclusive activities?
Q6 What barriers, if any, do you feel there are to working with assisted support needs (ASN) clients, disabled clients and groups etc?

[Bar chart showing responses to various barriers]
Q7 Do you have concerns about working with clients with disabilities or complex needs and what are these? eg. Do you feel suitably trained?

If I feel uncomfortable with something I turn to the support worker or guardian for advice as they will know the individual better than me.

We have had occasions when we have been assaulted, usually down to breakdown of communications between carers and park staff.

Don’t feel I have the required level of training for dealing with the wide variety of conditions now encountered in clients. Don’t feel we are provided support for stress or anxiety from dealing with such a wide variety of conditions from clients and the demands this can make on us.

I have had some training in the past - but feel I would need to refresh/update this.

I am not a support worker, nor trained to deal with many potential complex situations that may arise. My concern is that we do not always know when a volunteer may have additional needs, and therefore we may not react in the best way if an issue arises.
Q8 Do you know where to seek additional help if you have concerns for a client?

Often a client is referred to volunteer with us via an Occupational Therapist or NHS support worker, who can then be a point of contact. For clients without such referrals, I would be less sure on who to contact.

I am not sure what you are asking in this question. Concerns of self harm?

Usually the health care professionals with whom I work.

yes-with the agency we are partnering

Not really.

Yes, but only because I sit next to specialist

Colleagues can sometimes help
Q9 Do you feel your mental health is considered and supported in your work?

Response Score
1: Very confident
5: Not confident at all
Q10. What shortfalls do you feel are present in your service for working with disabled clients? eg. funding, training, support, equipment.

None really. we manage to adapt as different groups approach us
Funding - lack of equipment, lack of staff, lack of training. Everything falls down to a lack of money.
All the above - funding, training, support and equipment

Due to the nature of the job, we are not always able to accommodate all disabilities - often due to locations. We do have some training available (mental health first aid, dementia awareness), but more training on dealing with difficult situations with disabled clients would be beneficial. More support from trained professionals where needed would help.

Priorities, flavour of the year e.g. at the moment it's dementia and a few years ago it was mental health. We are also not giving a consistent ongoing programme that these groups need. It's not a priority which is disappointing. If we were SNH funded directly it would help.
Mental Health Conditions and Disabilities
Whose priority is it?

- NHS?
- Scottish Govt?
- SNH
- Your employers?
- Your service?
- Yours?
- All of the above?