

Year	Favourable SCM (%)	Unfavourable Recovering SCM (%)	Unfavourable Recovering (Management Change) (%)	Favourable (%)
2005	67.4	4	0	71.40
2006				
2007	67.5	4	4.5	76.00
2008	67	4	6.5	77.50
2009	64.7	4.8	8.9	78.40
2010	67.1	5.3	5.6	78.00
2011	65.6	6	5.6	77.20
2012	65.7	6.2	5.2	77.16